



Therapeutic Support Worker Job Description

What we're looking for

Do you have a caring and empathetic nature? A willingness to help children and young people with complex needs? And want make a genuine difference? Then join us at TulipCare!

We are looking for enthusiastic, resilient and committed carers to join our growing teams in our homes in London, Essex and Kent.

Your role as a therapeutic support worker will be to support our team to provide the very best care to our children and young people, meeting their emotional, behavioural and physical needs. You'll be responsible for helping our young people feel safe, secure and at home and support them to access education and take part in activities and hobbies. You'll get to know our young people so you can understand them, how they're feeling and why they're feeling that way – with regular training and guidance.

For full time hours, you'll need to work a minimum of 5 shifts per week (e.g. 7.30am-2.30pm, 2pm-9.30pm, or double shift such as 7.30am-9.30pm). For part time hours, it's a minimum of 3 shifts per week. You'll also be paid an additional £35 per sleep in.

What's in it for you?

- A rewarding career in children's services
- Making a real difference in the lives of vulnerable children and young people and improving their outcomes
- Excellent rates of pay
- Full training and professional development
- Pension contribution
- Benenden Health – includes 24/7 GP helpline, medical diagnostics/treatments, mental health helpline, wellbeing support and more
- Funding and support to complete Level 3 in Residential Childcare

Please feel free to give our Recruitment Team a call on 07770 345 123 if you have any questions or want to find out more about the role – we'd love to hear from you!

A bit more about us and what we do

TulipCare has been in operation since 2008. We specialise in providing therapeutic residential care and education for children and young people – with a particular focus on caring for, and supporting children, with past trauma, emotional behavioural difficulties and other complex needs.

We pride ourselves on providing safe, consistent, warm and homely therapeutic environments, and place a strong emphasis on genuine relationship-based work. We support our carers to develop safe and trusting relationships with our residents – and provide plenty of training and guidance to help them understand, and make sense of, the behaviours displayed.

The strong therapeutic ethos we practise throughout our homes forms the basis for the qualities we look for in our carers and support staff. These are: compassion, commitment, genuineness, warmth, integrity, honesty, humour, resilience, experience, knowledge, the ability to celebrate diversity, empathy and respect for others